

**FORM FOR UNILATERAL TERMINATION OF THE CONTRACT CONCLUDED
REMOTELY CUSTOMER INFORMATION**

Name and surname: _____

Address: _____

Contact phone number: _____

E-mail address: _____

Order Details

Order date:

Order code:

Delivery date:

Bill/Invoice number:

I, _____

(Customers name and surname) hereby declare that I unilaterally terminate the purchase agreement of the following products:

	Product code	Product name	Reason for termination
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			

Reason for termination:

1. Product is not in line with my expectations
2. Product is not working
3. I do not like it

Please help us achieve better information quality management on the web shop and provide the reason for termination of the contract by entering the order number into field "Reason" (optional).

Buyer is obliged to return delivered products to the seller's warehouse at his/her own expense at address :

Infomaas d.o.o.
Ulica Alojzija Stepinca 53
21000 Split
Croatia

As provided in general terms and conditions, the precondition for unilateral termination of the agreement is that the product has not been used. Products are returned by the buyer, complete, in the condition in which they were delivered, in the original packaging (the merchandise in which the goods were delivered), with all relevant documentation and any marking for the purpose of indicating that the product was not used or damaged must not be removed from product.

The buyer responsibility

If the buyer returns a defective product, with major damages or missing parts and documentation and if he/she does not deliver it within the legal deadline, it is considered that buyer did not fulfill his/her obligation and the seller is not obliged to make a refund or the replacement.

The buyer must make a refund of the goods without delay, and no later than 14 days from the date on which he/she informed the seller of his decision to terminate the contract.

Confirmation of the received notice about unilateral termination of the contract will be sent to you, without delay, by electronic mail.

Buyer is responsible for every product value reduction (packaging and product inside packaging) that resulted from handling with the product, except for those which were necessary to determine nature, features and functionality of product.

Refund for goods from unilateral termination

Refund for goods from unilateral termination contract will be executed with no delays, at the latest 14 days after delivering the goods to sellers warehouse address.

Refunds will be made in the same manner as the buyer has made a payment. Please note that the cash-back process may take a couple of days longer until the amount is visible on the customer account.

Return of goods

Buyer must accomplish a refund of goods without delay and no later than 14 days from when, in accordance with Article 74 of the Consumer Protection Act, he/she informed the seller of his/her decision to terminate the contract.

It is deemed that the buyer has fulfilled his/her obligation in time, before expiration of deadline, if he/she sends the goods or delivers them to the sellers address : Infomaas d.o.o. Ulica Alojzija Stepinca 53, 21000 Split, Croatia.

We advise you to check with the selected courier about their delivery method to the above address.